

## Region 75 Refund Policy For 2021 (Core) Fall Season

If you register a player and then decide that the player will not play in Region 75, **please notify the registrar immediately, at [registrar@ayso75.org](mailto:registrar@ayso75.org)**.

Refunds will be issued according to the following guidelines:

PLAYER WITHDRAWAL NOTIFIED TO REGISTRAR	REFUND
On or before July 1	FULL REFUND (except for non-refundable \$22.50 fee paid to AYSO National)
After July 1 in situations described below	See Note (1) below (except for non-refundable \$20.00 fee paid to AYSO National + a \$15.00 Administration fee for Divisions U7 - U19)
July 2 - September 1 if situation not described below	50% REFUND <sup>2</sup>
After September 1 if situation not described below	NO REFUNDS <sup>3</sup>

### Notes:

1. We will issue full refunds (**except for non-refundable \$20.00 fee paid to AYSO National**) **after July 1 only** in the following situations:
  - The family moves away from Whittier and the adjacent communities, such that it would be unreasonable to expect the player to continue to participate in Region 75.
  - The player is in our 5U or 6U division but does not participate in any practice or game.

We will issue **full refunds after July 1 only** in these situations:

- We are unable to place the player on a team (this exception will not apply once we have assigned a player to a team).
- The player is unable to participate because of an injury or illness that arose after July 1.

2. 50% refunds are contingent upon return of unused uniforms

3. Except when we are unable to place a player on a team, or at the discretion of the Regional Commissioner.

**Only the Regional Commissioner may make an exception to these rules.**

We only have 90 days where we can refund credit back to your card from the original date of purchase and if it falls within the above guidelines. Otherwise it will be a check sent to the address of record.

Please **e-mail** any refund request to the Registrar. Refunds will be issued by refund or credit back to the credit card used for payment. Refunds will be issued by check (to the original submitter of the registration) only if the cardholder no longer has this card or a refund or credit to a card is not possible for some other reason. **Please note that requests received on or before July 1 will be processed on August 1, 2021. Requests received after**

**July 1 will be processed on October 1, 2021.** Only one person is handling registration, and that person is overwhelmed with work in the second part of the summer. Thanks for your patience.